

中文題目：病安通報系統對第一線醫療人員影響分析案例報告分析

英文題目：Review the patient safety reporting system impact on the first line of Medical practitioners : case summary

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【前言】 Patient safety reporting network system is very good conception . Some shortcomings on the system also emerged. Due to improper Judgment and disposal. , frequently caused misunderstanding and additional administrative load even distorting the facts. To discuss the implementation of the system after the notification event judgment and handling. How to unite medical colleagues in encouraging notification and event judgment follow-up decision became a positive balanced development.

【材料與方法】 Recalling the contents of safety reporting network system Informal visiting and documentary investigation. Analyze the cause of the event and the subsequent effects of the event. We made official analysis included work emotional response, Improvement plan and follow-up decision

【結果】 Including communication description, treatment methods, Choose medication and dose, routes were payed close attention. Those issue were disputed included treatment method, verbal conflict .According to the current medical regulations. Even statement complained about misunderstanding were variety of display period. It is said that the minds of the people feel helpless or even indignant to increase the gap between the different departments affecting the work mood and even reward and evaluation.. More misunderstanding created sense of participation risk. Thus caused fear of work aggressively...

【結論】 Patient safety reporting network information system is very creative conception .Due to improper management, distorting the facts lose the original intention. .The statement on the Internet should be appropriate complied with laws and regulations .Pay special attention to compliance with Computer-Processed Personal Data Protection Law, Medical regulations and so on. Patient, relatives, , emotional expression , , abnormal action to be more concerned peer mutual protection. More strongly advocated hardware and software and a medical safety net communication. Treatment methods, adverse event even verbal conflict or environment safety all were included. According to the current medical regulations to revise the operation process, avoid affecting workplace mood .Let all medical staffs understand and obey to obtain more sense of participation.